

# 'Welcome to the Club'

## Your quality of life is our primary concern

Our decision to keep our service small-scale means that we can be exceptionally responsive to your individual needs.

## You retain complete control

Our experienced and highly dependable Personal Assistants are on hand to help you manage your day-to-day affairs.

## Finding a Personal Assistant that's right for you

We understand how difficult it can be to adjust to a new person coming into the privacy of your home after you have lived self-sufficiently for so long. We take great care to ensure that you are completely happy with your Personal Assistant, involving you in their selection and seeking frequent feedback to make certain they are the perfect fit.

## Qualified to care for you

No Place Like Home is fully licensed and insured. All our staff receive on-going professional and personal development to ensure top performance and have enhanced security clearance. Our financial advisor is accredited by SOLLA (Society of Later Life Advisors).



*"We are hugely reassured by the on-going care and attention we receive from No Place Like Home"* Stephen and Nan

# Let us introduce ourselves...

No Place Like Home is a personalised support service for Canterbury and Swale senior residents. It was established by Alison, in response to challenges experienced by her mother in sourcing high quality, tailored support at home for husband, John.

No Place Like Home goes above and beyond the ordinary care company service model to keep you happy and healthy at home. As one of a limited number of private-only clients, you will enjoy your own unique blend of our **exceptional quality** hospitality and care, **spiced with our passion** to help you **make the very most of your later life** whatever that might be for you.



**Contact us on: 01795 597983**

Syndale Park, Ospringe, Faversham, Kent ME13 0RH

Email: [info@noplacelikehome.eu](mailto:info@noplacelikehome.eu)

[www.noplacelikehome.eu](http://www.noplacelikehome.eu)



Bespoke later life support



*Helping you make the most of later life*

## No Place Like Home Bespoke later life support

We help clients and their families make the most of later life, focusing on quality and enjoyment. We offer companionship and customised support for each individual.

### You decide the support you'd like:

- **Maintain your social life** – accompany you to clubs or events; help you entertain friends at home; or even take you on a short break away...
- **Keep fit and healthy** – cook your favourite recipes; arrange a home exercise regime; help you surf the web for fun; or take you to a dance or fitness class ...
- **Manage your affairs** – deal with routine paperwork for you; help research information online; or arrange for independent financial advice...
- **Look after property and pets** – help tend your garden; arrange house maintenance; install safety equipment; or simply walk the dog or take the cat to the vet...
- **Enjoy companionship** – help you start a new hobby or skill; read a book or newspaper to you; go with you to the cinema or theatre; or take you for a drive or out to lunch...

Just tell us what you would like. We will carefully tailor our support to meet your specific requirements. We are available 7 days a week and can respond to urgent requests, but it is often helpful to introduce support gradually, perhaps just for a morning or two each week.

# There's No Place Like Home

*Research confirms that home is best for health and happiness in later life. However, coping with the increasing challenges of everyday living can reduce our quality of life. Our job is to assist you in whatever way you wish to live your life more confidently and enjoyably.*

### Be prepared

Planning ahead for the care you and your loved ones may need will bring peace of mind and ensure that you will be able to enjoy your later years at home.

### Carefully crafted care

We offer you the very best expertise and customer care. Your selected Personal Assistant will work with you to create your own Personal Programme.

*'Time to talk' rather than the 'time and task' culture that characterises the care industry today*

The team also includes specialist roles: our Registered Manager links with other agencies and oversees any personal care requirements; our Accredited Later Life Advisor assists with financial forward planning; we employ a number of former registered nurses experienced in elderly care. All our staff are dementia trained and our own bespoke 'High Performing Team' training keeps us fresh and focused on delivering excellent customer service.

### Time to talk

Taking time to talk and to really listen to our clients is what makes No Place Like Home so different. We are determined to help each individual get the most out of their time.

### Premium service

We are proud to offer a premium service, carefully tailored to individual needs. Our bespoke and scalable service offers excellent value for money. Build from a minimum of 3 consecutive Personal Assistant hours per week. Please check our website for latest rates.

## John and Leslie's story

It was Enfield, 24th September 1955, when John asked Leslie out at the college dance. Married in their early 20s, they qualified as pharmacists, built a successful chain of pharmacies in North Kent and brought up two children. Just before their Golden Wedding Anniversary, their lives were overturned by John's diagnosis of vascular dementia.

In the following years, Leslie showed imagination, resourcefulness and patience, dedicating herself to ensuring that John was able to remain at home and enjoy life as much as possible. It is this journey and the lessons learned that inspired their daughter, Alison, to set up No Place Like Home.

